



MOVING BUSINESS FORWARD

[www.eurotux.com](http://www.eurotux.com)





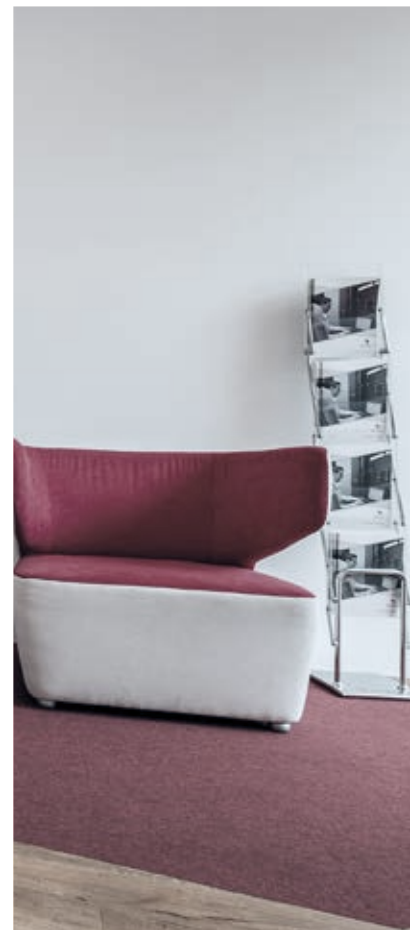
THE EXPERTS'  
EXPERTS

## EUROTUX

**Eurotux Informática SA, Dipcode, Eurotux UK and Eurotux Brasil comprise the Eurotux Group, experts in planning, integrating, and implementing IT systems, offering developed information technology solutions according to clients' needs.**

Established in 2000, the company has always married technical and scientific brilliance with prudent management. This approach has consistently facilitated steady growth, backed by a strong equity position and impressive financial results, which includes strong liquidity and solvency metrics, leading to numerous awards and recognition.

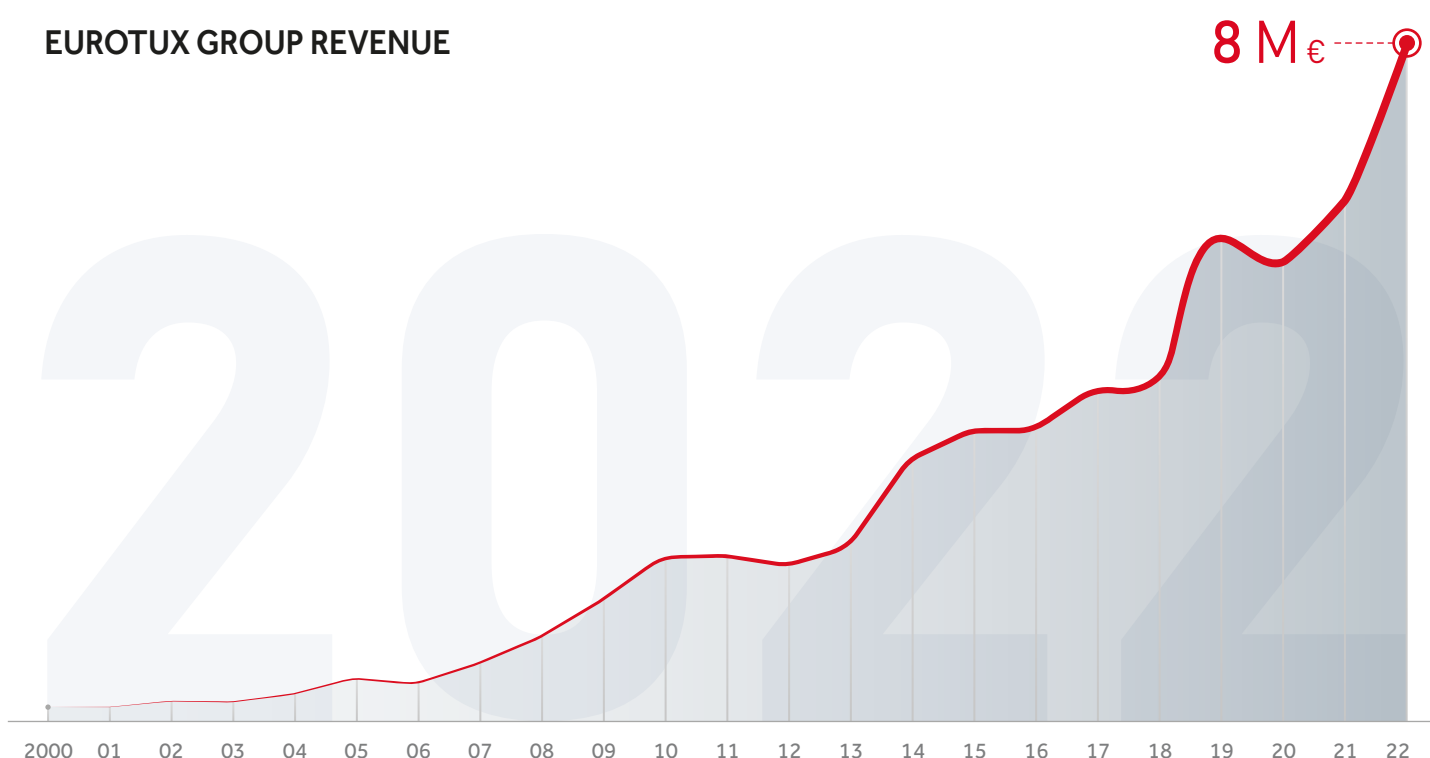
Eurotux boasts expertise in dealing with the leading public cloud platforms, including AWS, Azure, and GCP. It specializes in providing services that require high security, reliability, and scalability levels. Its portfolio includes some notable clients in the e-commerce and retail sectors.



Thanks to its expertise in its specific fields of operation, Eurotux has established itself as a significant player in the market. Its technical team incorporates highly skilled professionals specializing in systems integration and administration.

Projects involving Eurotux prioritize security measures, effective management of contingency scenarios, and high system availability. The technologies employed span from open-source products — known for their inherent transparency, reliability, and high performance, which Eurotux has championed since its inception — to proprietary solutions from various vendors.

## EUROTUX GROUP REVENUE



**2000**

ESTABLISHMENT

**+350**

CLIENTS

**+100**

EMPLOYEES

**80%**

COLLEGE DEGREE



The Eurotux Group boasts a team of over 100 employees, with 80% holding a Bachelor's or Master's degree in Computer Science.

Eurotux puts immense importance on hiring highly skilled professionals who demonstrate a strong work capacity and potential for growth.



Why Eurotux?

## A RELIABLE CHOICE

### EXPERIENCE AND EXPERTISE

Eurotux's technical team comprises highly skilled professionals with extensive experience, fully prepared to tackle the most complex challenges efficiently.

### SECURITY

Security is a fundamental aspect of Eurotux's solutions, designed to minimise exposure to system failures due to attacks or misuse.

### OPEN SOURCE

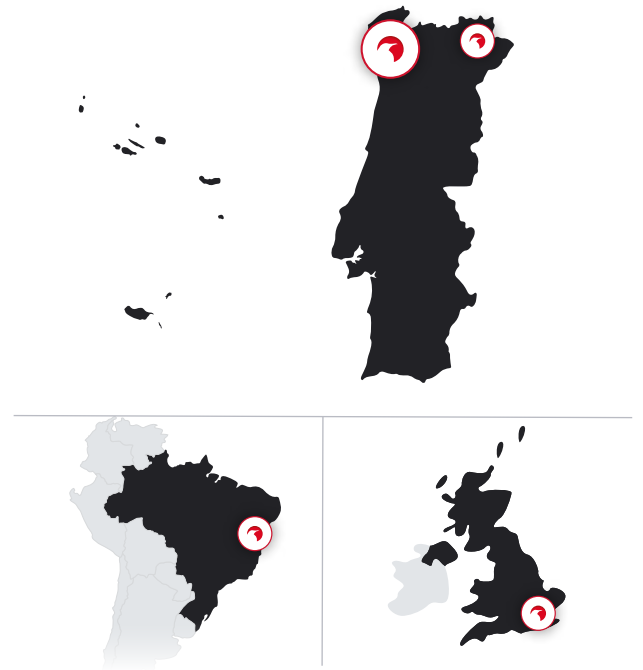
As a pioneer in developing and integrating open-source technology solutions, Eurotux brings cost-effectiveness, enhanced security, and high performance to its projects.

### RELIABILITY

Eurotux is committed to creating the necessary conditions for high reliability, availability, and functionality of the systems incorporated in their solutions.



EUROTUX STRIVES FOR THE  
ANALYSIS, DESIGN, DEVELOPMENT,  
AND IMPLEMENTATION OF GLOBAL IT  
SOLUTIONS THAT ARE  
CHARACTERISED BY SECURITY,  
RELIABILITY, AND TRANSPARENCY  
FOR ITS CLIENTS.



Eurotux has offices in Portugal (Braga and Bragança), Brazil, and the United Kingdom.

## TRANSPARENCY

Eurotux is committed to ensuring clients access comprehensive information about system implementation, eliminating barriers hindering well-informed technical decision-making.

## INFORMATION SECURITY

Eurotux holds the ISO27001 certification, reflecting its commitment to trust, transparency, and application of best practices concerning Information Security.

## RESEARCH AND DEVELOPMENT

Through fostering close and collaborative relationships with researchers, universities, and technological centres, Eurotux provides a wide range of possibilities and delivers cutting-edge solutions.

## QUALITY

Eurotux's management system is certified according to ISO 9001:2015 standards. There is a focus on process optimisation and continuous improvement.



# MULTIPLATFORM SOLUTIONS



## LINUX

Eurotux has extensive expertise in Linux operations and development, making it a go-to choice for many projects that rely on this platform and other open-source technologies.

EUROTUX INCORPORATES  
TOP-NOTCH SOLUTIONS INTO ITS  
SERVICES AND PRODUCTS BY  
COLLABORATING WITH  
INDUSTRY-LEADING COMPANIES AND  
MANUFACTURERS THAT PROVIDE  
CUTTING-EDGE TECHNOLOGIES.



## MICROSOFT

Eurotux is a part of the Microsoft Partner Network. Its technical team includes certified professionals for implementing and managing Microsoft products, mainly Windows Server and SQL Server.



## IBM POWER

Eurotux manages the most extensive installed base of IBM Power clients in Portugal. Its expertise in AS/400, iSeries, i5, IBM i, AIX, and Linux on Power enhances management efficiency while reducing operational and maintenance costs associated with these systems.



# TECHNOLOGY PARTNERS

Eurotux incorporates top-notch solutions into its services and products by collaborating with industry-leading companies and manufacturers that provide cutting-edge technologies.



# MANAGED SERVICES

Eurotux's Managed Services provide a wide range of offerings, including thorough system monitoring, swift response to contingency situations, efficient handling of customer requests according to their specific needs, proactive interventions for updates, service checks, and resolution of any undesirable behaviours.

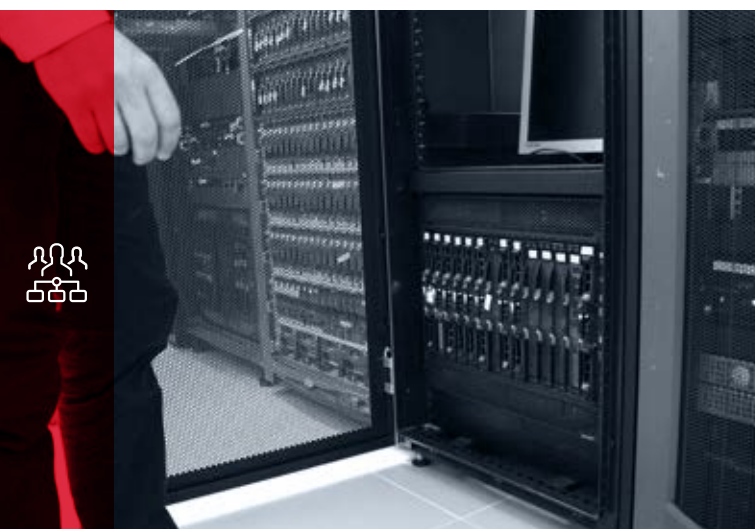


## 24X7 MONITORING

Uninterrupted monitoring services, including incident screening, classification, diagnosis, and resolution, enable Eurotux to promptly and effectively handle any possible incidents.

## SUPPORT

Eurotux performs technical activities on client infrastructures, whether initiated by customer requests or identified through other services. The Service Catalog includes tasks such as Systems Administration, Network, Storage, Security Management, and Database Administration (DBA).



## MAINTENANCE

Eurotux places a strong emphasis on maintaining the health of client infrastructures through the implementation of a Maintenance Plan. This plan includes software and firmware updates, backup verification, technical documentation updates, and activation of security measures, relieving the client's teams of these concerns.



# SERVICE MANAGEMENT

IT service management ensures that technological resources are aligned with the priorities and objectives of organisations, creating a strategy that brings value to the business.



## ALIGNMENT OF IT STRATEGY

The primary goal of IT management is to utilise technological resources to create value and contribute to business objectives. Network assets, servers, computers, software, and other IT resources are managed based on the organisation's priorities and needs.



## IT LIFECYCLE MANAGEMENT

IT lifecycle management provides an integrated view of licences, warranties, support levels, and updates. It allows forecasting future hardware and software upgrade needs, enabling more advantageous contract negotiations.



## TECHNOLOGY MIGRATION SUPPORT

Technology migrations are complex processes with associated risks. IT management involves conducting feasibility studies for adopting new technologies, creating migration plans, and executing them in a manner that minimises the impact on production systems.

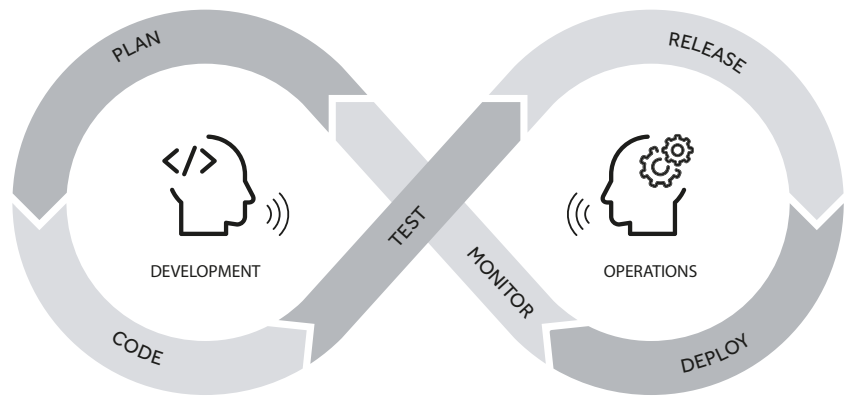


## OPERATIONS MONITORING

Eurotux has extensive experience monitoring operations or events that can affect the proper functioning of critical computer systems for organisational activities, proactively addressing security aspects and responding quickly to emergent situations.



# CLOUD DEVOPS



Eurotux offers a broad spectrum of technical services, including support and consultancy in cloud infrastructure management, implementation of automation projects, quality control, and establishment of CI/CD pipelines. The goal is to help clients reduce risk and maximise the benefits of cloud-based consumption model infrastructures.



**ENHANCED CONTROL**

**MINIMIZED RISK**

**INCREASED PROFITABILITY**



## BUSINESS GOALS

Teams become instrumental in achieving business goals while ensuring ongoing cost management.



## FASTER TIME-TO-MARKET

We streamline development cycles and maintain rigorous quality control, significantly reducing the time required for implementation or the launch of new solutions.



## CONTINUOUS INTEGRATION

DevOps teams utilise tools to automate testing and integration, decreasing the time spent and minimising errors in these crucial tasks.



## COST CONTROL AND REDUCTION

We analyse, propose, and implement technical and management measures to reduce costs.

# COMPUTER SECURITY

**COMPUTER SECURITY** is promoted by applying technological solutions and services aligned with best practices. Cyberattacks in various forms are an increasing concern for organisations whose business depends on computer systems and should therefore be considered a priority.

Eurotux provides reliable and proven services that protect information systems using preventive, scalable, and integrated security solutions.

## SOC 24x7

The **SECURITY OPERATIONS CENTER** service (security monitoring) equips clients with appropriately contextualised data about their infrastructure's cybersecurity status and events.

- **24/7 Monitoring:** our system is consistently accessible, allowing for precise recording, analysis, classification, and identification of cyber threats, both internally and externally.
- **Swift Response:** eurotux's SOC can promptly identify and respond to vulnerabilities in our clients' technologies, eliminating any loopholes that could facilitate cyber attacks.
- **Enhanced Flexibility:** eurotux teams collaborate closely with clients, creating custom support plans to address identified vulnerabilities per the selected service level while implementing temporary or definitive remedial measures.
- **Continual Skill Upgradation:** clients of our SOC service have access to Eurotux professionals who receive ongoing training and maintain up-to-date skills to counter the latest cyber threats.

## OTHER SECURITY SERVICES

- **NETWORK PERIMETER SECURITY**
- **ENDPOINT PROTECTION**
- **BACKUP COPIES**
- **INTRUSION TESTS**

## NETWORK AUDIT

Eurotux's network audit allows you to gain insight into the state of your business networks. Besides this analysis, the process highlights opportunities for optimisation or performance improvement and alerts for any vulnerabilities related to malware, intrusions, or potential component failures.

Eurotux complements the audit report with recommendations to help your business take preventive measures and plan future interventions.



# IT SPECIALISTS

Eurotux, drawing upon its deep knowledge and extensive experience, occupies a unique position within the demanding IT market. Our innovative approach allows us to tackle the most stringent challenges with cutting-edge solutions.

## IT OUTSOURCING

Eurotux's IT Outsourcing services are custom-tailored to each client's specific needs. We can allocate technical resources entirely or partially, on-site and remotely, based on your business area, company size, and distinct objectives.

### TRUST BY EUROTUX

Through the Trust by Eurotux solution, your company can benefit from an IT professional dedicated to the specifics of your infrastructure and business needs. The Trust by Eurotux service ensures:

- **Continuous Availability:** You'll have immediate access to an ICT professional devoted to your company. If direct contact with your dedicated professional is unavailable (e.g., during holidays), an equally proficient substitute who understands your business will be available.
- **Up-to-date Expertise:** Eurotux professionals receive ongoing technical training, enabling them to respond effectively to the most challenging aspects of your business.
- **Flexible Deployment:** Eurotux professionals can be at your premises five days a week, operate under a hybrid on-site/remote model, or work within a fixed allocation model that allows access to various professionals with different skill sets. Additionally, you can access Eurotux team support even beyond the regular hours of your IT technician.

## PROJECTS

Eurotux excels at implementing and integrating IT infrastructures at client facilities, our data centres, or third-party clouds. We focus on quality, meeting deadlines, and providing consistent project oversight, including:

- **Platform Resilience Testing**
- **Load and Security Testing**
- **Technical Documentation**
- **Preparation of structured data for import into the client's CMDB**



### MANAGEMENT OF THOUSANDS OF SERVERS

With support from a range of diverse environments and platforms, Eurotux manages thousands of production servers.



### OVER 500,000 INTERVENTIONS

Eurotux's service desk promptly responds to requests, performing the necessary technical interventions to resolve issues.



### OVER 500 PROJECTS IMPLEMENTED

Eurotux has extensive experience implementing and integrating information technologies, encompassing infrastructure and software.



### GLOBAL SUPPORT

Eurotux offers remote technical support worldwide, backed by the assistance of local technical teams in various countries.





# EUROTUX VALUE PROPOSITION

## A UNIQUE EXPERIENCE IN IT SERVICES

Eurotux strives to go above and beyond to exceed expectations, deliver outstanding results, and ensure complete customer satisfaction.



## EXPERTISE AND COMMITMENT

The Eurotux team comprises highly skilled and dedicated professionals who spare no effort in tackling even the most complex technical challenges.



## INNOVATION AND CONTINUOUS IMPROVEMENT

At Eurotux, innovation and improvement are deeply ingrained in our culture, driving us to continuously improve our IT services and deliver tangible benefits to our clients' businesses.



## TRANSPARENCY AND RELIABILITY

Eurotux fosters close and transparent client relationships, building trust and lasting partnerships.



# CLIENTS

**Eurotux's core business is providing IT solutions and services to various organisations.**

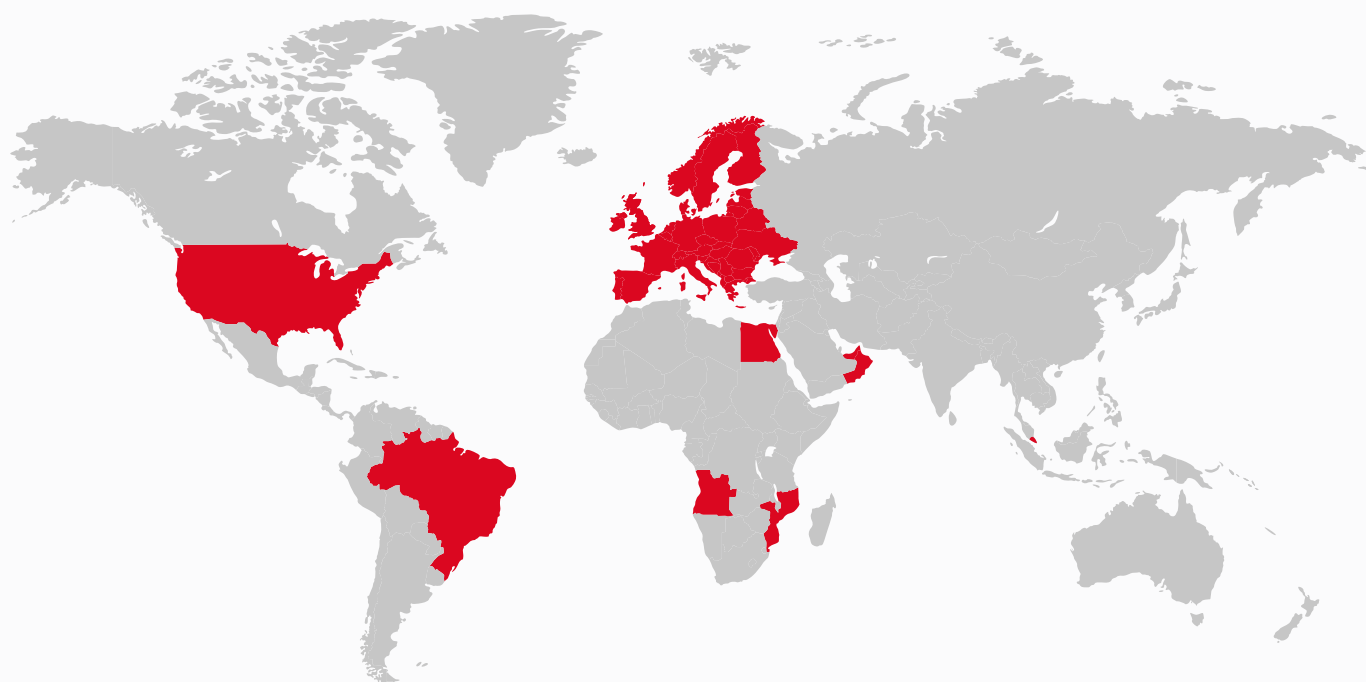
With a diverse portfolio of offerings, Eurotux's services are tailored to the specific needs of different companies, allowing them to focus on their core business while leaving their IT management to Eurotux.

Eurotux's client base has grown continuously and sustainably, a testament to the satisfaction of our clients with our services and the trust we've built with them.

From small to large businesses in Portugal and abroad, in various industries, from manufacturing to commerce to services - Eurotux's solutions can benefit organisations of all kinds.



## ONDE ESTAMOS





La Redoute



Stannah



eurotux



Universidade do Minho



UNICRE®





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