



Moving Business Forward





## Introduction

#### The experts of the experts

With a profound expertise in specific areas of the technology sector, Eurotux has established itself as reference player in the market.

Those who know Eurotux are aware that even the most complex challenges will receive a professional response, which exceeds expectations, instead of just meeting them.

With several reference clients and organizations, in technology, public administration and other sectors of activity, Eurotux's capabilities speak for themselves.

#### So our customers can focus on what's really important - their business.

Eurotux's strategy relies on the concept of Dependableware. Our proposals focus on security and high availability, providing uninterrupted service, administration and monitoring.

The technical team is composed of highly qualified professionals, in systems integration and administration, and also in software development.

Knowledge, experience and valuable partners are some of the elements that allow Eurotux to adopt a unique market position, responding with innovation to all challenges



## Helping companies reduce risk, control costs, improve performance and streamline their business

#### 24x7 Support

We provide continuous support during all phases in a project, including design, development and operations, with various levels of involvement including non-stop systems with 24x7 support of networks, infrastructure and services.

Our operations center continually strives to ensure the most demanding SLAs are met.

#### **Open Source**

Eurotux is a pioneer in the adoption, integration and development of solutions based on Open Source Technologies, which provides cost control, security, performance and flexibility.





## International

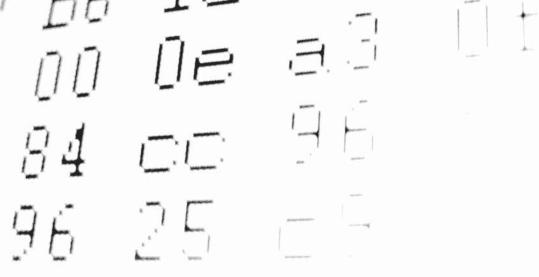
#### Citius, Altius, Fortius

Since its conception Eurotux has always measured its performance by international standards, providing a level of service that is state of the art.

We integrate and work with the best companies in the market and continually identify and incorporate best practices, knowledge and technologies for the development of business and the creation of value for our customers.

Today Eurotux has partners, infrastructure and businesses relationships on several continents.

Our current projects are in the public and private sectors and have a particular focus on Europe, the United States, Brazil and Mozambique.



## Why Eurotux?

**Expertise and skill** 

**Market proven** 

Innovative and competitive solutions

Strong research and development

Policy of continuous improvement

Complete, flexible and scalable service

Service quality and added value to clients

#### **Human Resources**

For Eurotux, investing in highly qualified professionals with a high capacity for work and evolution is essential.

Currently, Eurotux's staff is made up of 40 people, 83% of which have an undergraduate or master's degree in IT.

#### Growth

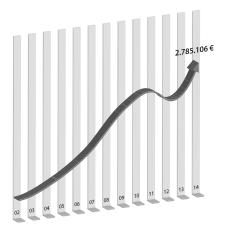
During a time of strong contraction in the macro-economic climate, it is especially significant for us to highlight that our results for the last few years, reinforce Eurotux's growth tendency, in terms of revenue, results and financial solidity.

#### **Evolution**

Despite good results, Eurotux continues to focus on improvement processes and work optimization methods, in order to present increasingly adequate solutions and provide a progressively better service.

#### **SME Excellence**

For the last few years Eurotux has been perennially awarded the SME Excellence and SME Leader status, as acknowledgement for the economic and financial performance of the company, within the framework of a sustained growth strategy.













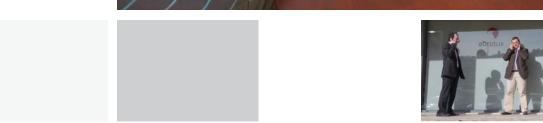






























## We are a client oriented company focused on value creation

## Services

#### Reliable solutions

Eurotux desires to become the technological partner for companies and institutions, addressing their present needs and presenting solutions for the future.

To this end, we offer a wide range of services, promoting security, efficiency, cost reduction and increased productivity.

Backed by highly skilled human resources and leveraged by experience, technology and research, Eurotux delivers trust, reliability, availability and flexibility to its projects.

#### Markets

- Industrial sector
- Government and Public Administration
- Universities
- Telecommunications
- Media Companies
- Service sector
- SMEs
- IT sector





#### IT Consultancy

# Infrastructure Management Systems Integration Mobility End-to-end Solutions IT Consulting

Eurotux provides consulting services in infrastructure planning and management, as well as data services on a small and large

Our offering includes structural planning, systems capacity monitoring and reporting, maintenance of equipment and IT services.

As a technology partner Eurotux aims at solutions providing cost reduction, improved efficiency and reliability of all systems.

Through a strong focus on technology, research, development and innovation, supported by experience in the enterprise market, Eurotux develops scalable, flexible and modular solutions. An effective response to the real demands of the market, adapted in real time to each customer and each necessity.

## Operations and Maintenance Support

24x7 Support
System Administration
Service Desk
Service Management

Eurotux provides its customers with support and monitoring in all phases of a project and provides uninterrupted service to maintain operations.

Support and maintenance services include overall system monitoring, preventive interventions including system updates and response to emergency situations.

With a team of highly qualified employees and it's own infrastructure, Eurotux is a customer oriented company, providing high value services, helping to improve competitiveness and quickly resolving any incident.





#### Security

**Email Protection** 

System and Network Security
Security Audits
24x7 Monitoring
Firewalls

One of the primary goals of Eurotux is to ensure the security of computer networks and systems. This is an important issue for all businesses and institutions.

Eurotux brings reliable service to ensure the protection of Information Systems and implements preventive security solutions, which are scalable and integrated.

We help our clients analyze and define their technological infrastructure, allowing modernization and upgradeable features, whilst at the same time also guaranteeing maximum protection.

With an efficient support service and 24x7 operations it is possible to conduct preventive and reactive maintenance of all IT infrastructure, maintaining the security and the flow of information.

#### Data Center

Data Center Services
Managed Hosting
Housing
Web Hosting

We provide external hosting and cloud services in a specialized data center in various forms and tuned to the specific needs of the client with several options based on technical and financial requirements.

With a qualified technical team, backed by a redundant infrastructure connected to multiple telecom operators, Eurotux can deliver reliable solutions with high availability, as a complement to its value added services.

Such services add value to businesses through increased predictability and reduction of risk and costs, real-time scalability, security and redundancy systems, remote monitoring and 24x7 support.







### Virtualization and Cloud

Server Virtualization
Desktop Virtualization
System Virtualization
Disaster Recovery
Cloud Computing Services
IT as a Service
LAMP, Tomcat, Plone...

The virtualization of servers, systems and desktops is an inescapable reality and contributing factor to the competitiveness of any company.

With experience and a record of success, Eurotux implements virtualization and cloud computing services, enabling cost reduction, increased availability and process automation, combining security and reliability to integrated and flexible solutions.

Without having to resort to large investment and with total security, virtualization and cloud computing are an agile and efficient solution, accessible to all types of businesses.

#### Development

Web Development
Content Management
Media Solutions
Software Development and
Integration
Open Source Solutions
Plone Development
Mobile Apps

The Eurotux development team possesses the knowledge and experience required to deliver high complexity projects, guaranteeing a high level of service quality.

#### **Media Solutions**

The Eurotux Media Solution is an open source solution with a proven record with some of the largest national news websites.

#### Plone Content Management and Development

The solutions developed by Eurotux based on the Plone CMS offer the most advanced content management systems for the web, providing high levels of usability, accessibility, security and scalability.

#### **Mobile Apps**

Mobile Apps are an excellent way for businesses to add-value and differentiate by way of innovation. Eurotux has a team that specializes in developing apps for mobile platforms, namely, iOS and Android.

#### **Training**

### Eurotux Academy Customized Training

Even when the best systems and tools are used, it is essential to know how to get the most out of them.

This is why Eurotux presents a range of training services, tailored to the specific needs of each company that enables them to maximize the advantage of their solutions.

We feature customized training in open software and security technologies and training in application development using open technologies.

#### Cloud Solutions



Save and restore your business' files on the Cloud. The eurotux eBackup stores data from laptops, desktops and servers to a specialized remote datacenter, making backup copies automatically and safely so that you can focus on what really matters – your business.



eurotux eMail Exchange

Email is an excellent communication platform and as such, it becomes absolutely necessary to incorporate protection that maximizes productivity and minimizes threats during its use.

eurotux eMail Exchange is a spam and virus filtering system with quarantine.

The benefits of this system are available without the installation of any equipment or technology at the client, reducing costs and protecting internal infrastructures from external threats.



eurotux eTicketing

The eurotux eTicketing is a ticket management system prepared to address the needs of the most sophisticated companies, enabling a group of persons to manage tasks, problems and requests placed by users in an intelligent and efficient manner.



Source-side deduplication, transferring only new data blocks

Store backup on a redundant infrastructure

Off-site replication to a datacenter that is more than 300km away

In-flight encryption

Online access to files (via web browser)

Server backup (supports server applications, e.g., SQL Server)

Versioning

24x7 monitoring

Security

Spam filtering

Commercial and free anti-virus

Reduces costs of bandwidth and hardware

Message storage in case of client's server failure

Scalability

Ease of implementation

Very intuitive and adaptable tool

Fast incident classification and resolution

Optimizes resource allocation, increasing productivity

Integration with email









#### Products and Solutions



The eurotux Firewall is designed to provide a flexible and efficient solution, consolidating network and identification protection, filtering and traffic management in a central system.



Security and reliability

Scalability

Simple and consolidated solution

Integrated and modular system

Easy configuration and use

Layer 7 firewall, proxy, load-balancer, VPN concentrator



The eurotux UnitBox is an integrated virtualization environment, combining hardware and software into a ready to use solution, that enables the coordinated and centralized creation and management of the most common and useful IT services.



Includes: Firewall, Email Server, VoIP Server, File Server, ERP Primavera (optional purchase)

Designed to recover operational status quickly

Off-site backup for configurations and Primavera database (if included)

External email filtering

Available through purchase or lease



The eurotux VoIP incorporates all the necessary features to implement a professional and efficient voice communication solution, including all the features of a conventional telephone system with lower expansion costs.



#### Cut back on communication costs

Allows complete replacement of the traditional voice infrastructure

Compatibility with a large range of equipment

Does not require purchase of commercial software license

Conference calls

Least-cost routing

Web interface

Voice-mail



The implementation of monitoring and alarm systems, that can detect the occurrence of failures and accidents, is one of the fields in which Eurotux's services stands out.



Capability to monitor infrastructures, services and applications

Adaptable to specific needs

SMS alerts

Monitoring anywhere through mobile apps



#### IBM Power™

#### System i

Focused on a line of support that ensures balance between prevention and reaction, our technical team is made of highly qualified professionals, able to find and implement the most adequate solution, ensuring a level of service in line with your business.

Highlights from the iSeries (AS/400) portfolio include:

- Support and Maintenance
- Server Management
- · Systems Administration
- Disaster Recovery Implementation
- Security and Backup
- Optimization of systems' performance
- DASD Monitoring and cleanup
- HMC and Partitioning
- Printer installation and configuration
- Level 2 Help Desk assistance
- Migration planning and support
- Continuous monitoring



#### Services

Our consulting services cover the following activities:

- Virtualization
- Computational Infrastructure
- Clustering and Replication
- Data Life Cycle Management
- Backup and Recovery
- Business Continuity

#### Open Source Solutions

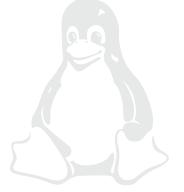
#### Enhancing businesses

Since its inception eurotux has developed its activities based on solutions that are open, reliable, and flexible and with a high degree of interoperability.

Following the EU's recommendations for the use of open source software, Eurotux contributes to the reduction of costs and the IT sector innovative capacity of companies.



Open Source virtualization solution that combines an easy to use interface with the latest virtualization technology.



#### Linux

Linux is used more and more often in large servers, mobile devices and apps. It is present everywhere in several platforms and with huge gains and advantages in terms of development, interoperability and scalability.

#### Plane

Plone is one of the most popular and recognized open source content management systems (CMS). It is ideal for implementing collaborative portals, Intranet applications and event institutional websites, with a considerable emphasis on collaboration, delegation of responsibilities, workflow, accessibility and usability.



## Partnerships

#### Best-of-breed

We seek to incorporate these best-of-breed products and services to our offer, providing the best solutions in the market, having leading companies as partners that offer valuable technological solutions.





















## Clients

#### A Win Win Partnership

Since the beginning, our customer base has experienced sustained growth.

The flexibility and high degree of expertise we offer has allowed Eurotux to meet the most demanding challenges our customers bring us.

We establish relationships with our customers, building confidence, helping to pro-actively satisfy and exceed expectations while delivering results.























































**Rua** Irmãs Missionárias do Espírito Santo, 27 4715-340 Braga - Portugal

**Tel.** +351 253 680 300 - **Fax.** +351 253 680 319 **www**.eurotux.com - info@eurotux.com

**Rua** da Argélia, n.º 494 Maputo - Moçambique **Tel.** +258 21 496 072

www.eurotux.co.mz - info@eurotux.co.mz

