



THE EXPERTS OF THE EXPERTS

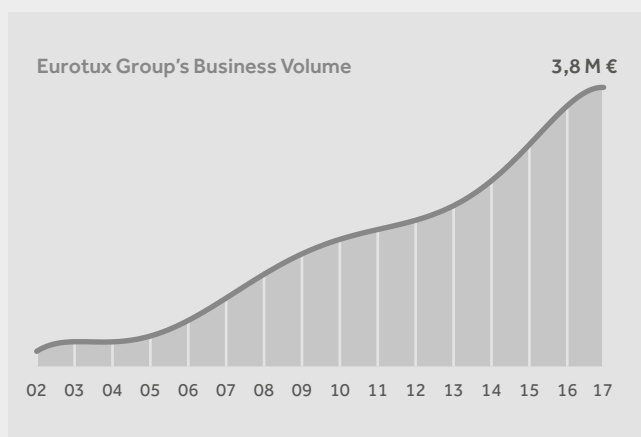


Presentation

EUROTUX



**So that our clients can focus on what
really matters
– their business.**



Eurotux Informática SA, together with ITMZ, Dipcode, and More Sec, make up the Eurotux Group, experts in planning, integrating, and implementing IT systems, offering information technology solutions that are developed according to clients' needs.

Established in 2000, it combines technical and scientific excellence with prudent management, which have consistently enabled sustained growth, rooted in high levels of equity and excellent result indicators, liquidity, and solvability, earning it several awards.

Eurotux has experience with the main public clouds (AWS, Azure, and GCP), with services that are demanding in terms of security, reliability, and scalability, with some highly relevant references in the e-commerce and retail.

Due to the mastery it possesses in the specific fields it operates in, it has consolidated itself as a player of reference on the market. Its technical team consists of professionals that are highly trained in systems integration and administration.

The projects that involve Eurotux's privilege security criteria, proper handling of contingency situations, and high availability of systems. The technologies used range from open source products that are inherently transparent, reliable and high performance, in which Eurotux has invested since its foundation, to proprietary products, from several producers.





Why Eurotux?

A SECURE CHOICE

EXPERIENCE AND KNOW-HOW

Eurotux's technical team consists of highly competent professionals, with a vast experience, who are prepared to response efficiently to the most complex challenges.

SECURITY

The solutions provided by Eurotux place a fundamental emphasis on security, in order to reduce exposure to failures motivated by attacks or improper use of the systems.

OPEN SOURCE

Eurotux is a pioneer in developing and integrating solutions based on open source technology, which allows it convey economy, security, and performance to its projects.

RELIABILITY

Eurotux is committed to fostering reliability, high availability, and operability of the systems covered by its solutions.

2000

FOUNDATION

Create in the year 2000, Eurotux currently supports over three hundred clients all over the world.

+300

CLIENTS

+50

EMPLOYEES

The Eurotux Group has more than 50 employees, 80% of which have a licentiate or master's degree in information technology.

80%

HIGHER TRAINING



Eurotox excels at analysis, design, development, and implementation of global information technology solutions that are characterized by security, reliability, transparency for its clients.

QUALITY

Eurotox's management system is certified according to the ISO 9001:2015 standard. It's focused on optimizing processes and continuous improvement.

HUMAN RESOURCES

For Eurotox it's essential to invest in highly qualified professionals, with a high level of capacity for work and evolution.

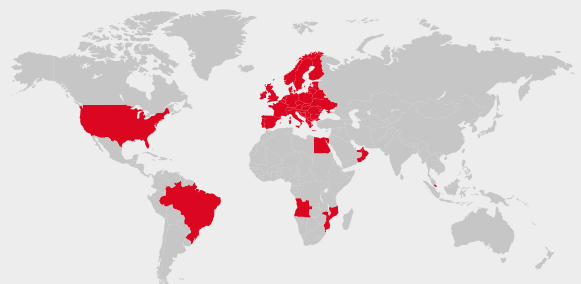
RESEARCH AND DEVELOPMENT

By keeping a close and cooperative relationship with researchers, universities, and technological centres, Eurotox provides a wide range of options and the most advanced solutions.

TRANSPARENCY

Eurotox is committed to providing the client with maximum information on system implementation, pushing back on barriers that block informed technical decisions.

Eurotox has offices in Braga, Barcelos, Bragança, and Porto, through which it supports infrastructures in several continents.



MULTIPLATFORM SOLUTIONS



LINUX

Eurotux is deeply knowledged in operating and developing with Linux, basing most of its projects in this and other open source technologies.



WINDOWS

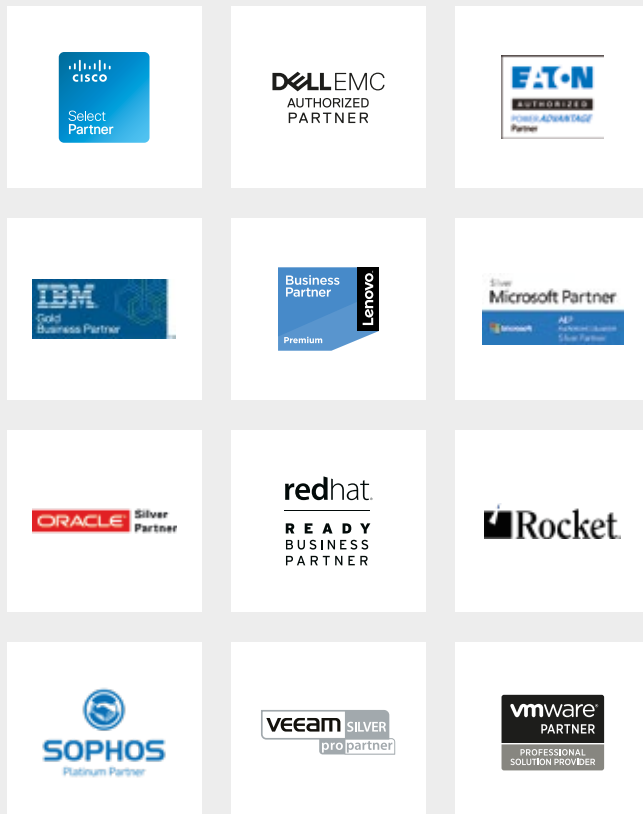
Eurotux is part of the Microsoft Partner Network. Its technical team includes certified professional for implementing and managing Microsoft products, namely, Windows Server and SQL Server.



IBM POWER

Eurotux manages the largest IBM client base in Portugal. Its skill set in AS/400, iSeries, i5, IBM I, AIX, and Linux on Power, increases management efficiency and reduces the costs related to these systems' operation and maintenance.

TECHNOLOGICAL PARTNERS



Eurotux aggregates the best solutions to its portfolio of products and services, in partnership with market leading companies and brands that offer state-of-the-art technology.

MONITORING, SUPPORT, AND MAINTENANCE

Monitoring, support, and maintenance services cover global monitoring of systems and quick responses to contingency situations, the handling of requests, according to clients' needs, as well as preventive updating interventions, verifying services' status, and correcting undesired behaviours.



MONITORING 24X7

Providing uninterrupted monitoring services (triage, classification, diagnostic, and handling of incidents), enabling the timely and adequate resolution of any incidents.



SUPPORT

Executing technical activities on the client's infrastructures, whether they are requested by the client or result from needs identified by other services. The Services Catalog includes, for example, Systems Administration; Network Management, Storage and Security, and DBA.



MAINTENANCE

Focusing on the health of clients' infrastructures by putting a Maintenance Plan into action, so that issues such as software and firmware updates, verification of security backups, updating of technical documentation, and activation of security measures, are no longer concerns of the client's teams.



IT SECURITY

IT Security is handled by applying technological solutions technical services that are aligned with the best practices. It is an increasing concern for organizations whose business depends on IT systems, making it a priority.

- ✓ Frontier Security
- ✓ Endpoint Protection
- ✓ Backup Security
- ✓ Intrusion Tests
- ✓ Systems and Networks Auditing



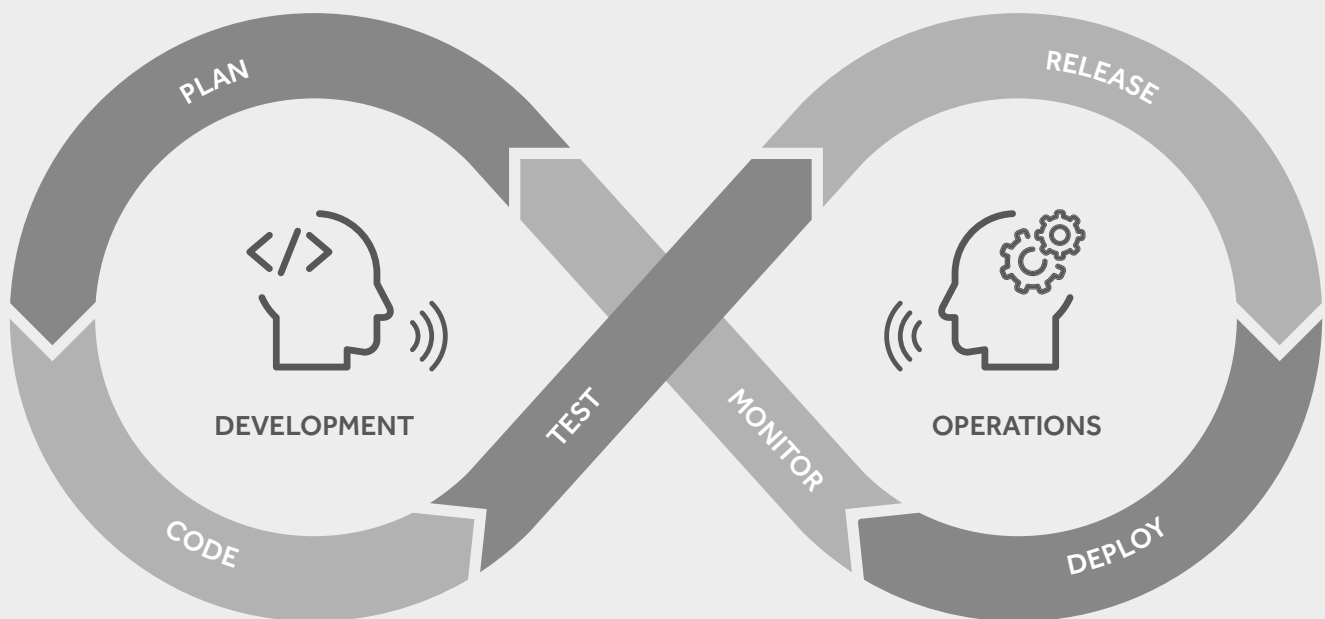
PROJECTS

Eurotux is an expert in implementing and integrating Information Technology infrastructures on the clients' facilities, in on its own data centers, or on third-party clouds. We privilege quality and compliance with deadlines, as well as permanently monitoring projects, without forgetting:

- ✓ Resiliency tests for platforms
- ✓ Load and security tests
- ✓ Technical documentation
- ✓ Structured information to import onto the client's CMDB

CLOUD DEVOPS

Eurotux provides technical support and consulting services for managing cloud-based infrastructures, as well as implementing automation projects, quality control, and completing CI/CD pipelines, so that clients can minimize the risk and can get more value from their infrastructures in cloud consumption model.



ALIGNMENT WITH BUSINESS GOALS

The teams contribute daily to meeting the business goals with a permanent control of costs.



FASTER TIME-TO-MARKET

We've increased and accelerated the development cycles with quality control, significantly reducing the deadline for the implementation and/or release of a new solution.



CONTINUOUS INTEGRATION

The DevOps teams used tools for automating the tests and integration, reducing the duration and the errors associated to these types of tasks.



CONTROL / COST REDUCTION

We analyze, suggest and put into practice technical and management measures for reducing costs.



INCREASED CONTROL



LESS RISK



GREATER PROFITABILITY

SERVICE MANAGEMENT

The management of IT services allows you to align technological resources with organizations' priorities and goals, resulting in a strategy that adds values to the business.



IT STRATEGY ALIGNMENT

The main goal of IT management is to use the technological resources to create value and contribute to the business' goals. This means that network assets, servers, computers, software, and other IT resources that are managed according to the organization's priorities and needs.



IT LIFE-CYCLE MANAGEMENT

The IT life-cycle management provides an integrated view of licences, warranties, levels of support, and updates. It allows you to anticipate future needs for updating hardware and software, allowing you to negotiate new contracts from a leveraged position.



SUPPORT IN MIGRATING TECHNOLOGIES

Technological migration are highly complex processes and are not without risks. IT management includes viability studies for adopting new technologies and elaborating migration and execution plans that minimize the impact on production systems.



MONITORING OPERATIONS

Euroutux is a vast experience on monitoring operations or events that can affect the proper operation of IT systems that are critical for an organization's activity, intervening proactively in terms of security and quickly in emergency situations.

IT EXPERTS



MANAGING THOUSANDS OF SERVERS

Supported by the widest range of environments and platforms, Eurotux is responsible for managing several thousands of production servers.

MORE THAN ONE HUNDRED PROJECTS IMPLEMENTED

Eurotux has a vast experience in implementing and integrating IT technologies, in terms of infrastructure as well as software.



MORE THAN 120 THOUSAND INTERVENTIONS

Eurotux's service desk responds quickly to requests, making the necessary technical interventions to solve problems.

SUPPORT IN FOUR CONTINENTS

Eurotux provides remote technical support in several countries, counting on the support of local teams in Portugal and Mozambique.



A TEAM OF EXPERTS AT YOUR BUSINESS' SERVICE

Knowledge and experience are a few of the elements that allow Eurotux to adopt a singular position in a highly demanding market, and to respond innovatively to challenges.



Flexibility and high degree of specialization allow Eurotux to address the most demanding challenges with state-of-the-art solutions.

CLIENTS

Eurotux establishes trustful relations with its clients, contributing proactively to satisfy and exceed results and expectations.

Since its creation that Eurotux's base of clients has consistently grown.





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